

ENROLLING IN ONLINE BANKING	<ul style="list-style-type: none"> Call us at 816-776-6669 or 816-637-6669 during business hours; after confirming your identity, you will be provided with a temporary password. For after hours and weekend enrollment, complete our Enrollment form at https://olb.communitybankmissouri.com/Enrollment/EnrollmentADv.aspx. For security purposes, we will call and confirm your enrollment before allowing access to online features.
ONLINE BANKING PASSWORD REQUIREMENTS	<ul style="list-style-type: none"> Passwords must be at least 12 characters long and include at least one uppercase letter, one lowercase letter, one number, and one special character (! @ # \$ % ^ & *). Your online banking password will expire after 1 year and can only be changed using a web browser. Your password cannot be updated on the mobile app. You cannot use your previous 10 passwords.
MOBILE APP DOWNLOAD	<ul style="list-style-type: none"> Search 'CBOM MOBILE' using the Google Play Store or Apple iTunes store Download the 'CBOM MOBILE' app.
FIRST LOGIN USING MOBILE BANKING	<p>Before using 'CBOM MOBILE' you must be enrolled in online banking and have logged into online banking using a web browser to confirm your cell phone information for mobile banking.</p> <ul style="list-style-type: none"> Using the same login credentials as online banking, log into the 'CBOM MOBILE' app You will be required to answer a series of security questions based on public information. If you are unable to complete the security questions contact us at 816-776-6669 or 816-637-6669 Verify your cell phone number Read and agree to the terms and services
VIEWING TRANSACTIONS	<ul style="list-style-type: none"> Select the account you wish to view. The last 5 transactions will appear Select 'VIEW ALL' to view the last 36 days of transactions To view up to the last 90 days of transactions, select 'FILTER TRANSACTIONS' and change the 'TIME PERIOD' default

BILL PAYMENT ON MOBILE BANKING	<p>You can pay existing payees from your mobile banking app anytime:</p> <ul style="list-style-type: none"> • Select 'BILL PAY' at the bottom of your screen • Select 'PAY A BILL' • Select which payee you would like to pay • Select the day you wish to send the payment. The estimated delivery date will display at the bottom of your screen. • Select the amount • Optional Memo – the memo will appear at the bottom of the check. Electronic transactions will not have a memo option. • Select 'CONTINUE' in the top right-hand corner. • Review and select 'APPROVE' to complete the payment
AUTOMATIC TRANSFERS	<p>You can set up one-time or recurring transfers or loan payments:</p> <ul style="list-style-type: none"> • Select 'TRANSFER' at the bottom of your screen • Select 'MAKE TRANSFER' • Select the account the funds will come from, the account the funds will go to, and the frequency of the transfer • Select 'CONTINUE' • Review transfer details • Select 'APPROVE'
MOBILE DEPOSIT	<p>With just a few clicks, you can enjoy the convenience of depositing checks from everywhere:</p> <ul style="list-style-type: none"> • You MUST have a 90 day banking relationship with Community Bank of Missouri before Mobile Deposit will be enabled • Select 'DEPOSIT' at the bottom of your screen • Select 'DEPOSIT A CHECK' • Select which account the check will be deposited into • All checks must be endorsed with the following: "For Mobile Deposit Only", "Community Bank of Missouri", the account number the check is being deposited into, your signature, and the date. • Take a clear picture of the front and back of the check • Enter the amount of the check • Select 'CONTINUE' • Verify the deposit • Select 'APPROVE' <p>Checks are not approved for deposit until you have received email confirmation from Community Bank of Missouri. Confirmation will be sent same day for deposits submitted by 3pm CST/CDT on a banking business day. Checks that have been confirmed as received and credited to your account should be destroyed and disposed of in a timely manner, that should not exceed 30 days from the time of deposit. You agree to properly dispose of the check to ensure it is not represented for payment.</p>